



Refund Policy

Current as of: January 2019

At Titch Haven, we rely on fee payment to cover our costs for essential oils, venue hire, insurance, printing, website maintenance and other administration costs.

We are unable to offer refunds on paid fees if a client is no longer able to meet an appointment time or a booked event, as those fees have already been used in covering costs and cannot be recovered.

Under exceptional circumstances, Titch Haven may be open to review an application for a refund or a deferred booking. An example of such a circumstance could be if a client becomes ill.

We reserve the right to review and refuse or accept refund or deferred booking applications on a case-by-case basis.

We thank you for your acceptance of this policy.